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## **Repair Authorisation Form**

- Please include this form and package your equipment securely to avoid damage or loss in transit. We cannot accept liability for items received damaged or with parts missing.
- You can post the items to: True Surgical Ltd, PO Box 1235, Bristol, BS48 9DG
- When your items arrive, they will undergo an initial inspection and we will be in contact to provide you with a quote for any required work, unless this has already been agreed.
- Please allow 7-10 days for repairs. We make every effort to return your item(s) in this time, frequently sooner. If in any event it is likely to take longer we will be in contact.
- Your item(s) will be returned with a 30 day invoice on a Royal Mail 24hr signed service, **FREE OF CHARGE**.
- A £40.00 inspection fee will be required, even if an item is deemed beyond economical repair or you decide not to go ahead.

| Date                                      |  |
|---|--|
| Practice Name                             |  |
| Return Address                            |  |
| Invoice Address (if different from above) |  |
| Contact Name                              |  |
| Contact Number                            |  |
| Contact email                             |  |

VAT Registration Number: GB354546780



## **True Surgical Ltd**

## Quality and value, delivered.

| Cavingsont Description with   |           |            |  |
|---|-----------|------------|--|
| Equipment Description with Serial No  |           |            |  |
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| Description of Fault/Error  |           |            |  |
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| Accessories   |           |            |  |
| Accessories   |           |            |  |
|   |           |            |  |
| Method of Decontamination   |           |            |  |
|   |           |            |  |
| I hereby authorise the inen   | ection of | Signature: |  |
| I hereby authorise the inspection of the item(s) list above and confirm the             |           | Signature. |  |
| Method of Decontaminatio  |           |            |  |
|   |           |            |  |
| Please tick here if you are happy for us to proceed with repairs up to a value of £250. |           |            |  |
|   |           |            |  |
| The below section is for the use of True Surgical Ltd staff only                        |           |            |  |
| Date Received:  |           |            |  |
| Bato reconved.  |           |            |  |
| Condition:  |           |            |  |
|   |           |            |  |
| Assistant Alexandra Na  |           |            |  |
| Assigned Works No:  |           |            |  |

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