



True Surgical Ltd

Quality and value, delivered.

Repair Authorisation Form

- Please include this form and package your equipment securely to avoid damage or loss in transit. We cannot accept liability for items received damaged or with parts missing.
- You can post to: True Surgical Ltd, 18 Dorchester Close, Nailsea, Bristol BS48 4QW
- When your items arrive, they will undergo an initial inspection and we will be in contact to provide you with a quote for any required work, unless this has already been agreed.
- Please allow 7-10 days for air tool repairs. Electric and battery devices can take up to 3-4 weeks. We make every effort to return your item(s) in this time, frequently sooner. If in any event it is likely to take longer we will be in contact.
- Your item(s) will be returned with a 30 day invoice on a Royal Mail 24hr signed service.
- A £40.00 inspection fee will be required, even if an item is deemed beyond economical repair or you decide not to go ahead.

Date	
Practice Name	
Return Address	
Invoice Address (if different from above)	
Contact Name	
Contact Number	

Contact email	
Equipment Description with Serial No	
Description of Fault/Error	
Accessories	
Method of Decontamination	
I hereby authorise the inspection of the item(s) list above and confirm the Method of Decontamination	Signature:

Please tick here if you are happy for us to proceed with repairs up to a value of £250.

The below section is for the use of True Surgical Ltd staff only

Date Received:	
Condition:	
Assigned Works No:	